



Meritrust ARS, LLC  
276 Braeburn Dr  
Martinsburg, WV 25403

### Client Satisfaction Survey

In an effort to continuously provide the best possible service for our clients, we ask that you please fill out and return this brief survey to us.

- 1. Did you receive prompt and professional service during the entire claims process? Did Meritrust ARS keep in constant contact with updates throughout?

*yes*

- 2. Were you contacted by other companies offering their services to help recover funds in the past? If so, why did you choose Meritrust ARS to help you?

*yes. Meritrust seemed more professional and had more reasonable fees.*

- 3. Company credibility is certainly an issue when receiving a call or letter offering abandoned money. How did we relieve your concerns and convince you the company could do what they said? How can we improve in serving our clients?

*We checked with our attorney before following up with Meritrust.*

- 4. Had Meritrust ARS not contacted you regarding your abandoned money, do you believe you would have ever known about or recovered the funds owed to you?

*I don't know. Possibly not.*

- 5. Would you recommend Meritrust ARS to others, based on your experience with the company? Why or why not?

*Yes. See #2.*

- 6. Additional Comments:

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