



Meritrust ARS, LLC  
276 Braeburn Dr  
Martinsburg, WV 25403

## Client Satisfaction Survey

In an effort to continuously provide the best possible service for our clients, we ask that you please fill out and return this brief survey to us.

1. Did you receive prompt and professional service during the entire claim process for your abandoned funds? Did Meritrust ARS keep in constant contact with updates throughout?

MAINLY YES CALLED MY EX WIFE  
A FEW TIMES AND LEFT MESSAGES. BUT IT  
WAS OK.

2. Were you contacted by other companies offering their services to help recover abandoned funds in the past? If so, why did you choose Meritrust ARS to help you?

NO

3. Company credibility is certainly an issue when receiving a call or letter offering abandoned money. How did we relieve your concerns and convince you the company could do what they said? How can we improve in serving our clients?

YOUR COMPANY DID A GREAT JOB  
WITH LETTERS & INFO FOR ME TO HELP  
COMPLETE THIS TASK.

4. Had Meritrust ARS not contacted you regarding your abandoned money, do you believe you would have ever known about or recovered the funds owed to you?

YES, I HAD A LITTLE KNOWLEDGE ABOUT  
IT. BUT WAS GLAD YOUR COMPANY HELPED.

5. Would you recommend Meritrust ARS to others, based on your experience with the company? Why or why not?

YES, YOUR COMPANY WAS VERY  
HELPFUL AND MADE THING A LOT EASIER.

6. Additional Comments:

THANK YOU SO MUCH FOR  
HELPING ME RECEIVE THESE  
FUNDS - IT WAS A DIFFICULT TIME  
FOR ME W/ MY DAD'S PASSING. THANK YOU AGAIN