



Meritrust ARS, LLC
276 Braeburn Dr
Martinsburg, WV 25403

Client Satisfaction Survey

In an effort to continuously provide the best possible service for our clients, we ask that you please fill out and return this brief survey to us.

1. Did you receive prompt and professional service during the entire claim process for your abandoned funds? Did Meritrust ARS keep in constant contact with updates throughout?

yes - I was very satisfied

2. Were you contacted by other companies offering their services to help recover abandoned funds in the past? If so, why did you choose Meritrust ARS to help you?

No

3. Company credibility is certainly an issue when receiving a call or letter offering abandoned money. How did we relieve your concerns and convince you the company could do what they said? How can we improve in serving our clients?

I had my doubts at first, but you seemed to answer my questions before I needed to ask.

4. Had Meritrust ARS not contacted you regarding your abandoned money, do you believe you would have ever known about or recovered the funds owed to you?

I certainly don't. I had no idea of the funds.

5. Would you recommend Meritrust ARS to others, based on your experience with the company? Why or why not?

yes.

6. Additional Comments:

Jennifer, you made me feel so comfortable talking to you. Thank you, you are wonderful