



276 Braeburn Dr
Martinsburg, WV 25403

Client Satisfaction Survey

Please return immediately for Free \$10 Visa Gift Card

In an effort to continuously provide the best possible service for our clients, we ask that you please fill out and return this brief survey to receive your complimentary \$10 Visa Gift Card.

1. Did you receive prompt and professional service during the entire claim process for your abandoned funds in 2012? Did Mekulski ARS keep in constant contact with updates throughout?

I feel that Mekulski has presented themselves very professional they were in communication through out the process

2. Were you contacted by other companies offering their services to help recover abandoned funds in the past? If so, why did you choose Mekulski ARS to help you?

Yes I was contacted by other companies. With Mekulski I did not feel pressured or threaten.

3. Company credibility is certainly an issue when receiving a call or letter offering abandoned money. How did we relieve your concerns and convince you the company could do what they said? How can we improve in serving our clients?

After calling the Better Business Bureau and Chamber of Commerce I felt very satisfied.

4. Had Mekulski ARS not contacted you regarding your abandoned money, do you believe you would have ever known about or recovered the funds owed to you?

No I wouldn't of known about it

5. Would you recommend Mekulski ARS to others, based on your experience with the company? Why or why not?

Yes I would recommend Mekulski

6. Additional Comments:

Thank you Mekulski, this couldn't of happen at a better time Thank you!